

## OEBC Spring 2021 Administration – FAQ's Updated

### What is Remote Proctoring?

Remote proctoring is the ability to provide candidates with the opportunity to attempt the written exam exclusively online while ensuring the integrity of the exam. In doing so, candidates are monitored online through video while the exam is in session to ensure legitimacy and to identify any potential misconduct.

The most significant benefit to remote proctoring is it allows candidates the ability to choose their examination environment, wherever they deem most comfortable as long as it has a viable internet connection— this could be within their own home, a library or at their school, etc.

Other noteworthy benefits include:

- ✓ Increases personal safety by eliminating candidates having to assemble in large group settings
- ✓ Reductions in travel expenses to the candidate (hotel, flights, etc.)
- ✓ Discourages travel to eliminate candidates having to quarantine or quarantine twice (especially for those also attempting the OSCE)

### What are the System Requirements?

#### Technical Requirements:

*Note: You will require administrative-level privileges on your chosen device.*

- Laptop or desktop computer and monitor with a webcam, with Windows 7 or higher or Mac OS 10.13.6 or higher (tablets are not acceptable)

#### Browser:

- Recent version of Google Chrome (50+). Google Chrome will be loaded during pre-exam configuration if it is not already loaded.

#### Internet Connection:

- A steady internet connection is required (Wi-Fi will be required for mobile streaming) with a minimum upload speed of 1MB/second. Recommended speed is 1.5MB/second upload, 1.5 MB/second download. Tethering is not supported.
- Video: 300 kbps per stream (recommended lowest level)
- Audio: 50 kbps per stream (recommended lowest level)

#### Bandwidth Requirements and Video specifications:

- Video resolutions — browsers:
  - 1280 x 720
  - 640 x 480
  - 320 x 240
  - VP8 video format (the WebRTC standard)

#### A Six-Foot Extension Cord:

- Allows flexibility in the placement of the computer and camera if the proctor determines that these items must be moved



### Before the Exam – Important Information & Equipment Verification

It is very important that all candidates are well informed and well prepared in the days leading up to the exam date. The OEBC Exam Team will email all registered candidates between 6-8 weeks prior to the exam with pertinent details such as exam start and end times, information regarding web browser lock down and weblinks for candidates to test their systems to ensure their function ability and compatibility with remote proctoring.

**Candidates are urged to test and re-test their systems within the weeks and days leading to the exam to ensure efficiency.** By doing so, this will enable adequate time to identify and fix any system or equipment related issues or concerns.

There will be Live Chat assistance during the exam for any technical issues that may arise, please note any compatibility related issues will not be addressed on exam day.

### Why is OEBC not offering a Virtual OSCE?

The OSCE (Objective Structured Clinical Examination) is a practical in-person exam. While it may be possible to virtualize some stations, not all stations lend themselves at this time to a virtual setting. The OSCE tests clinical skill performance and competence in a range of skills. It is a hands-on, real-world approach to assessment. The tasks in each OSCE station represent real-life clinical situations. These assess a candidate's ability to apply clinical knowledge and skills when, for example, meeting with a patient, writing an admission or discharge order, conferring with a colleague, etc.