

COVID- 19 Accommodation

OEBC recognizes accommodations for candidates may be required during this difficult period. These accommodations are not comprehensive, and there could be others that work for the candidate and OEBC. We do not insist on a “one-size-fits-all” approach. We consider the unique needs of each candidate. At the same time, candidates are not necessarily granted their ideal solution – we ask candidates to be flexible and accept reasonable arrangements that meet their needs.

Once an accommodation is in place, it can be adjusted. What is reasonable now may no longer be reasonable as circumstances evolve or the candidate’s needs change. The accommodation process requires dialogue, flexibility and compassion.

1. Deferred Payments:

If a candidate has travel or illness concerns relating to COVID-19, they can email a deferral request to exams@oebc.ca for consideration of their attempt/payment for an upcoming administration. The candidate must agree by email with the terms and conditions set out below before the deferment may proceed:

- a) The candidate is registered to attempt the Written and OSCE components together:
 - i. The candidate is ill with COVID and cannot attempt the written exam via remote proctoring. The candidate may defer both their Written and OSCE attempts to the following administration.
 - ii. The candidate attempts the written exam via remote proctoring. However, if the candidate cannot travel to the OSCE exam due to travel/illness concerns, they may defer their OSCE attempt to the following administration.
 - iii. If the candidate does not attempt the OSCE at the following administration, results from the previous administration will be Null and Void.
 - iv. The candidate will not be entitled to a refund.

- b) The candidate is attempting the OSCE in-person
 - i. The candidate cannot attempt the OSCE in-person due to travel/illness concerns; then, the candidate may defer their OSCE attempt to the following administration.
 - ii. The candidate must attempt the OSCE at the following administration.
 - iii. The candidate will not be entitled to a refund.

- c) The candidate is attempting the Written exam via Remote Proctoring or Testing Pod
 - i. The candidate cannot attempt the Written exam due to travel/illness concerns; then, the candidate may defer their Written attempt to the following administration.
 - ii. The candidate must attempt the written exam at the following administration.
 - iii. The candidate will not be entitled to a refund.